

ABSTRACT

A system and method for analyzing and resolving events within a computer network. The method for analyzing and resolving events within a computer network may include the steps of detecting an event, analyzing the event to determine a root cause for the event; relating a solution to the event based on the root cause; determining whether the solution can resolve the event automatically; automatically resolving the event when the event can be resolved automatically; and providing information for resolving the event to a user when the event cannot be resolved automatically.